

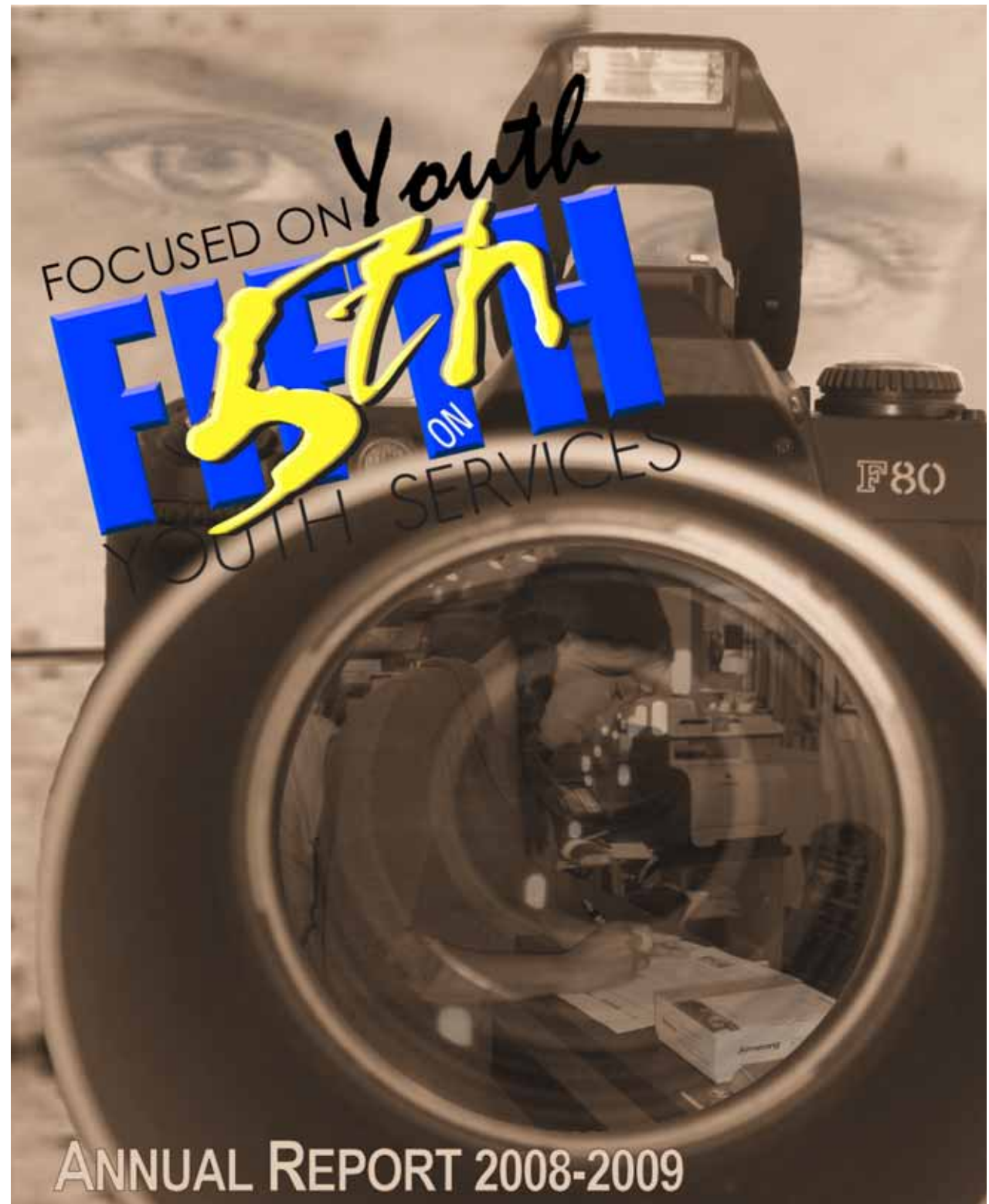
youth connections
find yourself in a job.

LETHBRIDGE
Herald

LETHBRIDGE
youth
FOUNDATION

Canada

Government of Alberta



Mission Statement

The Mission of 5th on 5th Youth Services is to support youth, through programs and services, in becoming responsible, capable, caring individuals by providing opportunities to pursue goals in:

Employment

Career Development

Social Development

Academic Development

Guiding Principles

- Our business is sharing knowledge in a positive, nurturing, and safe environment.
- We are a service organization.
- Youth are our customers; we treat them with respect, dignity, and provide courteous service.
- Customer satisfaction and success is our prime goal.
- To the best of our ability, bureaucracy must not stand in the way of progress.
- If the need is legitimate, we must do whatever we can to address it.
- Win-win situations prevail over conflict every time.
- Staff and volunteers are resources for our customers. These resources must be managed properly so that they can grow and develop in a positive atmosphere.
- The goals of our customers will only be achieved if they take full advantage of the opportunities and resources made available to them.



A SINCERE **THANK YOU** TO OUR 2008 - 2009 SPONSORS,
DONORS, FUNDERS AND SUPPORTERS.
WE APPRECIATE YOUR COMMITMENT TO YOUTH.

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Aboriginal Council of Lethbridge	Tom & Linda Dixon	Kiwi Iron Inc.	Noella Piquette-Tomei
Tom & Deb Ackerman	June & Doug Dow	Knights of Columbus	Pizza 2 For 1 - Roberto & America Alvarez
Jean Adams - Hot Jade/Cool Marble Massage	Dunlop Ford Sales Ltd.	Fort Macleod, Council #1490	Gerard Plettell
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Susan Canning	Deidre & Patrick Goral	Mayor Magrath North Liquor Store	Southern Applied Research Association (SARA)
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Richard & Denise Davidson	Kawneer Company Canada Ltd.	The Penny Coffee House (1999) Inc.	Greg & Joanne Weadick
Reg Dawson	KPMG Inc.	Perfect Print	Tom & Arlene Wickersham
Cheryl Dick	The Keg Steakhouse	T. Perlich	Wonderful Plumbing & Gasfitting Ltd.
Dionysius Mediterranean Grill	Kenner Electric - Rone Holdings Ltd.		WOW Wholesale & Distributing (Computers 2U)
	Kinsmen Club of Lethbridge		Jack & Sharry Yaeck
			Don Young & Hazel Mitchell

Investing in Youth Fundraising Campaign

Thank you to our 2009 Investing in Youth Campaign Committee. These tireless people assisted us with a successful Investing in Youth Campaign during which \$30,000 was raised. BCT Construction Ltd. hosted the wonderful wrap-up event, "A Taste of Lethbridge", attended by approximately 450 people. We are grateful for continued support by the Lethbridge and District community.

Dawn Sugimoto Alison Clarkson Lorelei Kramer Denise Clarke
 Richard Beck Allan Christie Bob Cooney
 Geri Hecker Barb Lloyd Barb Tate Barb Clarke



This year was a year of ups and downs for many of the youth we served. In July 2008, youth expected that jobs would continue to be plentiful and wages would continue to increase. By September, the reality was that jobs were very hard to come by for youth under 30 years of age. Wages ranged from minimum wage to \$12.00 an hour (with the average at \$10.69), making it difficult for youth to house and feed themselves.

At 5th on 5th Youth Services we worked harder and continued to assist youth to obtain jobs, to return to school for upgrading, and to obtain new skills. We wish to thank the many employers who have assisted youth by training them and providing employment. We couldn't do it without you.

I also wish to take this opportunity to say thank you to a wonderful staff, a knowledgeable and dedicated Board and a supportive caring community. Thank you!

Geri Hecker - Executive Director

Lethbridge Youth Foundation Board of Directors

The Lethbridge Youth Foundation/5th on 5th Youth Services is governed by a ten member Board of Directors. We are grateful for the commitment of the following, who have served on our Board during this fiscal year.

Loralee Burton - President

Mike Pollard - Vice President

Richard (Dick) Beck - Vice President

Geri Hecker - Executive Director

Barb Clarke - Director

Elsa Salazar Cade - Director

Jeff Meadows - Director

Denise Flak - Director

Rebecca Remington - Director

Noella Piquette-Tomei - Director

Tammy Perlich - Past President

Valorie Van Mill - Director

Jim Hodges - Director

"You have read our mission statement - who wouldn't be proud to be part of this organization? The Lethbridge Youth Foundation is a valuable resource for the young people of Lethbridge, and plays an important role in this community. Franklin Roosevelt said "the only limit to our realization of tomorrow will be our doubts of today". So many young people are lacking not only necessary job and interview skills but also confidence that will allow them to enter and remain in the work force. The team at 5th on 5th Youth Services helps provide training, counselling and employment opportunities. Opportunities create possibilities and success."

Loralee Burton - Lethbridge Youth Foundation Board President



Focused on Youth...

Youth accessed our facility 13,836 times to obtain assistance from 5th on 5th Youth Services' staff.

5th on 5th Youth Services Program Staff:

Made 21,230 phone calls to youth.

Made another 1,858 follow-up calls to determine if our programs and services were beneficial to the youth participants.

Completed 14,538 one-on-one client meetings.

Sent 7,831 work-related letters and faxes.

Assisted another 425 youth through workshop presentations at district high schools and off-site organizations.



Express

Youth improved their reading, math and/or computer skills by taking part in our Express Program. The goal of the Express Program was for youth to obtain the skills they needed to gain employment or to return to school for training. Some clients continue with Express while attending school. Some youth who participated in the program have gone on to further their education at institutions like the Lethbridge College. Others have gone on to find successful employment. This year, 111 youth took part in the program.

"The Express Program has helped me with my studies, especially spelling, reading, and researching history."

-Jonathon



Young Parents

The program covered a variety of topics including nutrition, safety, and self-care. In addition, parents had the opportunity to work on their employment readiness skills and develop a resume. The program encouraged networking among peers and provided referrals to other community agencies. The Young Parents Program offered information, guidance and support to 49 parents this year.

Reach - Up

The Reach-Up Program assisted youth with disabilities to prepare for and find meaningful work that suited their individual needs. Youth with disabilities received assistance with gaining the skills, knowledge and work experience that they required in the job market by attending workshops and participating in job shadows. They received support in securing paid work experience through participation in the program. The skills learned enable these youth to retain employment and gain satisfaction from an ongoing paid job.

This year, 68 youth with disabilities took part in the Reach-Up Program. Of these youth, the majority have become employed or are continuing their education.



Case Management

Using a client-centered, solution-focused approach, the Case Managers assisted youth to meet their needs and attain their goals. The Case Managers, through confidential meetings with the youth, provided guidance, direction and support as they looked for a job, developed an educational and/or career plan, and accessed programs and services.

The Case Managers provided assistance to 693 youth.

“There’s something wonderfully rewarding in being part of an effort that does make a difference.”

- Brian O’Connell



Job Placement

Job Placement workshops are offered to youth to improve their ability to job search and find employment.

Workshops include:

Resumes & Cover Letters

Job Search & Networking

Job Success Management

Employment Standards

Communication Basics

Interview Techniques

Expectations

Applications

Exploring

Safety

Job Placement participants accessed over 300 workshops and became successfully employed.



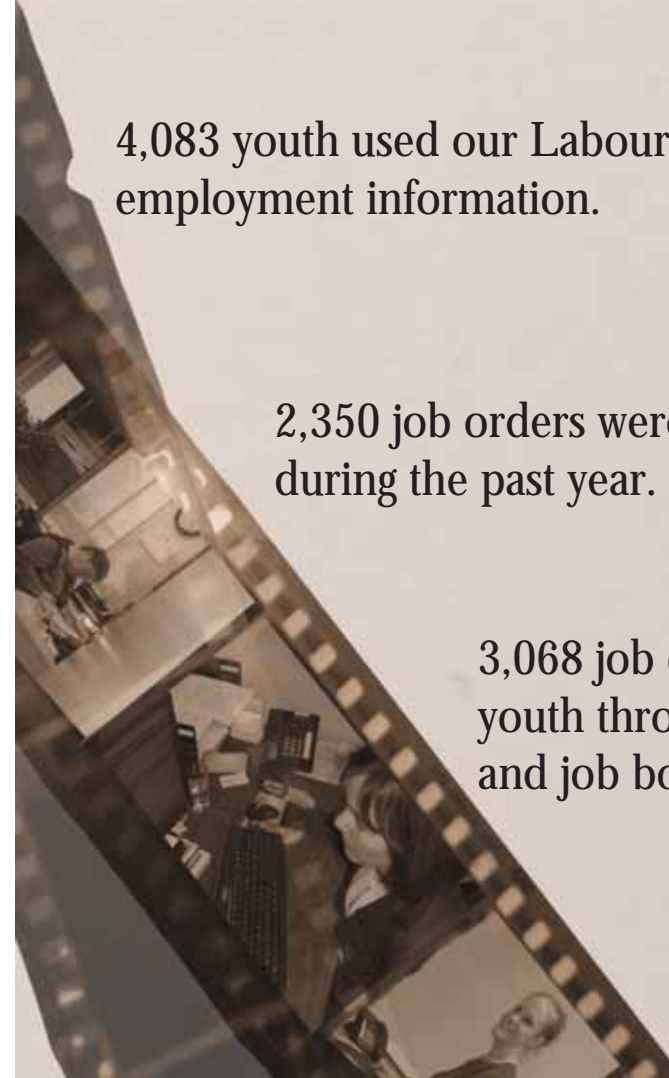
Snapshots of Success...

13,836 visits to our Employment Centre were recorded between July 1, 2008 and June 30, 2009.

4,083 youth used our Labour Market computers to access employment information.

2,350 job orders were received from employers during the past year.

3,068 job opportunities were available for youth through the Casual Labour Program and job board postings.



Workplace Training

This program helped youth living in Southern Alberta to obtain and enhance transferable skills through additional training on the job. The program supported wages and training for up to 16 weeks. The Coordinator worked to match the skills and interests of youth to the appropriate employment.

The Workplace Training Program assisted youth who participated in the program this past year, with 75% of the participants becoming successfully employed in permanent full-time positions and another 10% returning to school to further their education.

“5th on 5th offers opportunities and if you take advantage of them you can definitely be very successful. Working with them has really changed my life for the better!”

- Lisa



Career Counselling

Our Career Counsellors helped youth clarify their goals, explore career options and develop a plan of action. The Career Counsellors listened to the youth, offered feedback and assisted them to develop strategies for career decision making.

During the past year 681 youth accessed our career and employment counselling services. Through the guidance and experience of our counsellors, these youth developed career direction and/or obtained employment.

Employment Counselling

The Employment Counsellors at 5th on 5th Youth Services helped youth develop a job search plan. Through Employment Counselling, youth accessed resources and obtained the skills they required for their employment search.



Work Experience

The Work Experience Program provided exposure and training for employment opportunities. It was designed to help youth obtain occupational skills and experience while working directly with employers.

This year 74 youth participated in the Work Experience Program. Of these, 96% continued their employment at the end of their Work Experience contract.



"In a business where customer service and customer safety are paramount, we need to find employees who can be trained to meet our high standards. 5th on 5th staff have helped us meet this requirement by connecting us to youth. Having the Work Experience facilitator hand-pick youth that will suit our needs has made this process easier."

CURTIS NELSON, OWNER/OPERATOR OF TOWER TIRE AND AUTO LTD.

Youth Desk and Labour Market

Labour Market staff assisted youth to develop resumes, provided Labour Market information and made appointments with on-site counsellors. Youth used our drop-in Labour Market services to work on resumes, develop cover letters, access our job boards, and research training and education opportunities. In our Labour Market area, we provided youth with access to computers and various other resources that enabled them to research job opportunities and find employment.

This year, 4,083 youth used our Labour Market computers. Of these, 3,370 used the Internet for their employment search and to apply for jobs online.

Casual Labour Program

Between July 1, 2008 and June 30, 2009 our Labour Market staff facilitated 262 Casual Labour orientation workshops. These workshops review employer expectations, how to be safe on the job and how to participate in the Casual Labour Program. Many youth returned to use the casual labour program between jobs, and/or as an addition to other employment.

612 youth obtained 1,568 casual labour jobs through the Casual Labour Program.

Resumes

At 5th on 5th Youth Services we helped youth develop an appropriate resume. This year, 396 youth registered to receive assistance with writing first-time resumes.

We provided over 9,694 copies of resumes for youth during the past year.

Group Based Employability Skills Training

This project provided youth with life skills and employability skills which assisted them to obtain and retain employment. The Group Based Employability Skills workshops were offered over a 4 week period for 30 hours per week. Participants received a stipend equal to minimum wage while attending the program.

This is a new program that started in June of 2009.



Ready, Set, Go!

The Ready, Set, Go! Program was developed to improve language and numeracy levels, and develop the essential skills of Lethbridge and district youth who are new to Canada. This program helped newcomers become employed and/or continue their formal education and training. The program provided 83 immigrant and refugee youth with individualized training and support to enhance their literacy and essential skills, assisting them to become successful participants in the local labour force.

Computer Support

Youth improved their computer skills with one-on-one instruction from the 5th on 5th Youth Services Technology Facilitator. Youth, ages 15 to 30, participated in information sessions that covered topics such as:

Uploading Resumes

Utilizing the Internet

Microsoft Word

PowerPoint

E-Mail

Excel

